Smile of the Child

VOLUNTARY ORGANISATION FOR CHILDREN
"We all know and talk about children in the streets that don’t smile. They don’t smile because they don’t have money, no toys, they don’t have any food and, some, don’t even have parents. So, start thinking and stop talking empty words, let’s all unite and give what we can to the poor ones; Albanian children, white and black, they are all just children and deserve to smile. This organisation shall be called “The Smile of the Child”. So, let’s all help, united we can make it.”

November 1995. The voluntary Organisation “The Smile of the Child” is the vision of the 10-year old Andreas Yannopoulos who, shortly before losing his own battle for life, documented this dream of his, in his journal.
Mission
• Nationwide
• 365 days a year
• 24 hours a day
• Direct and effective actions with the aim to ensure the protection, health and well-being of all children

Values
• Love
• Dignity
• Selflessness
• Equality
• Innovation
• Respect
• Participation
• Consistency
• Cooperation

Vision
The Smile of every Child

Today, “The Smile of the Child” is staffed by
• 400 professionals
• 1,800 active volunteers
DIRECT INTERVENTION
The National Center of Direct & Social Intervention is the Operational Center with main goal:

• The direct and interdepartmental mobilization of all social and supportive actions provided by “The Smile of the Child” to those children in need/at risk.

• The mobilization of public and non-public actors active in the child protection field.
National Center of Direct Social Intervention
Marousi, Athens, Central & South Greece
National Center of Direct Social Intervention
Thessaloniki, Northern Greece
National Center of Direct Social Intervention
Patras, Western Greece
In **2013** the National Helpline for Children received **272,605** calls (747 calls/day).

**68,192 calls** related to specific issues of children that were handled by “The Smile of the Child”.

**1st Semester 2014**: **117,850** calls (655 calls/day)

**16,147 calls** related to specific issues of children that were handled by “The Smile of the Child”. 
2013: 158 incidents of direct intervention related to 264 children

679 reports on serious cases of child abuse

These reports related to 1,296 children

1st Semester 2014: 64 cases of direct intervention related to 101 children

284 reports of serious cases of child abuse.
These reports related to 548 children.
2013: 7,138 calls and 160 requests in total in support of searches for missing children.

We finally handled 124 cases out of which 118 children (95%) were found.

1st Semester 2014: 3,073 calls and 49 requests in total in support of searches for missing children.

We finally handled 39 cases out of which 35 children were located.
WELFARE
Our first home operated in 1997

17 years later, 14 homes are operating across Greece

All over these years more than 600 children have found a true family!

In the first semester of 2014, 363 children at different ages and regardless of their citizenship and origin found a safe living environment in one of our homes upon an order of prosecution and judicial authorities.
Our Homes

11 homes across Greece for 310 children

1. Melissia
2. Moschato
3. Kareas
4. Peristeri
5. Marousi
6. Ampelokipi
7. Ancient Corinth
8. Thessaloniki
9. Corfu
10. Kyllini
11. Aigio

In 2013 we received 136 requests for providing a safe living environment to 239 children in danger.

In the 1st Semester of 2014 we received 63 similar requests related to 112 children at risk.

From 2002 till June 2014 - due to lack of space - we haven't managed to meet 1,413 similar requests for children.
Daycare

“The Smile of the Child” operates Daycare Homes in:

- Vroxitsa, Ilia
- Mitikas, Evia
- Kalivia, Agrinio

1st Semester 2014: 53 children were provided with services in our Daycare Homes.

90% of these children need this kind of services due to social factors (serious health problems of their parents, monoparental families etc.)
Support for Children with welfare problems

2013: **10.547** children and their families were supported across Greece with food, clothing, shoes and anything else necessary through the Centers of Support to Children and Families. **1.257** of these families (48%) sought support from our organization for the first time.

1st Semester 2014: **9.415** children and their families were supported across Greece. **86%** of these families include unemployed parents or family members under insecure employment status.

- Athens (Marousi & Ilion)
- Thessaloniki
- Patras
- Pyrgos
- Corinth
- Tripoli
- Chalkida
- Corfu
Informative sessions for Students, Parents & Teachers

2013: interactive preventive interventions to 10,720 children were organized in the framework of 378 visits across Greece.

1st Semester 2014: interactive preventive interventions to 27,120 children were organized in the framework of 340 visits across Greece.

Participation from:

• Students of all educational levels
• Parents & Guardians’ Associations
• Teachers’ Associations
• General Public

Our tools:

• Stories & Puppet show
• Mobile Unit of Information, Education & Technology “Odysseas”
• You Learn Interactive Platform of education & information
Informative sessions for Students, Parents & Teachers

ODYSSEAS
Mobile Unit of Information, Education & Technology

1. **Provision of information to children, parents and teachers on the proper use of technology** as well as the use of new technologies via an interactive platform.

2. **Organization of seminars by our specialized staff to professionals** in the field related on the risks for children.

In addition, Odysseas has the capacity to:

- Operate as a **Crisis Management Mobile Center** in any region where is necessary as it disposes the appropriate equipment.
- Organize seminars on first aid medical assistance provided by our specialized staff to professionals working in children’s protection field.
We are giving voice to children through YouSmile

- www.yousmile.gr
- Yousmile.tv
- Yousmile.radio
- YouSmile.learn
Counseling Support to Children

2013: 3,503 people sought counseling support through our services.

1st Semester 2014: 1,668 people turned to our organization for counseling support services.

“The Smile of the Child” operates Mobile Units of Psychological Support staffed by specialized professionals.
MEDICAL CARE
Support of Children With Health Problems

2013: 717 children (covering 1,852 requests) with serious health problems and their families were provided with solutions thanks to our intervention and mobilization.

1st Semester 2014: 453 children (covering 1,105 requests) out of which 37% had no medical insurance

We support children with health problems and their families
Free—on 24/7 basis—Nationwide

Simply, with one Call to 1056!
Recreational Activities for Children at Hospitals

2013: In Children’s Hospitals in Athens, Thessaloniki and Patras we supported a total number of 9,816 children and their families.

1st Semester 2014: we stood by 4,558 children and their families.
Ambulances

2013: our ambulances for newborns and children performed 2,459 hospital admissions across Greece.

1st Semester 2014: our 5 ambulances (3 in Athens and 2 in Thessaloniki) transported 527 children covering 1,285 requests.

Our units covered 97,225 km!
3 Mobile Medical Units

- Multi-Medical Unit «Hippocrates»
- Audiological / Ophthalmology - Eye
- Dentistry

In 2013 we performed preventive medicine actions to a total number of 17,955 children in 9 regions (49 Municipalities) across Greece.

Only in the 1st Semester 2014 we performed preventive medicine actions to a total number of 10,202 children in 7 regions (21 Municipalities) across Greece.
Recreational Activities at "Eleftherios Venizelos" Airport

2013: 5,542 children at different ages and of different nationalities were provided with recreational activities in a special area at Athens International Airport.

“The Smile of the Child” internationally

- Founding member of the European Anti-bullying Network
- Southeastern European Center for Missing and Exploited Children
- ICMEC
  Member of the Board
- UN ECOSOC
  Special Consultative Status
- UN DPI
  Associated member
- Member of Missing Children Europe
- Member of Child Helpline International
- Member of Eurochild
- Member of the European Federation for Street Children
The European Anti-bullying Network (EAN) is representing 18 members/organizations from 13 EU Member States and was established in June 2014.

Main goals of the Network are:
• The coordination of anti-bullying actions and initiatives on the European level;
• The promotion of a common European strategy against bullying in Europe;
• The exchange of good practices and the provision of trainings to professionals working in the field;
• Raising awareness among the general public and the actors involved in the serious problem of bullying.
Volunteerism

The cornerstone of our organization are 1,800 active volunteers who contribute substantially in continuing our work.

Our volunteers are active in all areas of our work nationwide and cover basic needs based not only on their professional background as well as their training on our actions.
Transparency & Management Resources

- The invaluable work of our organization is exclusively based on donations and sponsorships – monetary or in-kind – provided by companies that contribute in covering the countless needs of those children that we support.

- We receive less than 3% of state funding

- Our financial results are reviewed by Ernst & Young

- According to the financial results of previous years only 10% of our revenues covers administrative needs. In other words, in each 1 euro donation to our organization 90 cents go directly for our main cause.

- With due respect to every offer and with the aim to further increase our transparency and credibility we issued a social responsibility and sustainable development report for 2011. This report is only 1 out of 10 similar reports issued by NGO’s in Europe, having also been verified by an independent company.
“The Smile of the Child”
with your support