CALiO™
Cornerstone of Evidence-Based Practice for Nationally Dispersed Field Professionals

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The NCAC models, promotes, and delivers excellence in child abuse response and prevention through service, education, and leadership.
Overview

• Origins of the National Children’s Advocacy Center
• Origins of the Child Abuse Library Online
• CALiO™ for CAC Multidisciplinary Teams
• CALiO™ Collections for Professionals Worldwide
• Impact and the Future of CALiO™
Origins of NCAC

• The scourge of child abuse
• A coordinated plan to address child abuse
• The first Children’s Advocacy Center (CAC)
• CAC multi-disciplinary teams
• Proliferation of the CAC model
• Role of the National Children’s Advocacy Center
• Establishment of the National Children’s Alliance
National Distribution of Children’s Advocacy Centers
Origins of CALiO™

- A digital library for CAC multi-disciplinary teams
- Professions represented in multi-disciplinary teams
- Basic assumptions about our digital library clientele
- Guiding principles for the digital library
Basic Assumptions About Our Clientele

Assumption 1
Child abuse professionals are smart, educated and committed to providing the best services possible.

Assumption 2
Child abuse professionals seek information for decision making, problem solving and improving services, not research, personal edification or entertainment.

Assumption 3
Child abuse professionals function under tight time constraints, without access to professional literature.
Guiding Principles for CALiO™

Principle I: Ease of use
Resources meeting user-defined needs should be easy for them to identify and locate.

Principle II: Documents, not citations
Immediate delivery of electronic resources, meeting time-sensitive needs, not bibliographic citations to publications they must track down.

Principle III: Training and Service
Provide users with the skills to find what they are looking for and personalized assistance when they need it.
Entry Page for CAC Professionals
CALiO™ Professional Resources

- Full text databases from EBSCO and APA
- Essential single-title journal subscriptions
- Proprietary publications by child abuse experts
- Government and non-profit publications
- Video training programs for field professionals
- Guidelines and best practices
- CAC management and funding resources
CALiO™ Services for Professionals

- Topical bibliographies with direct links to full text
- CALiO™ training incorporated in NCAC courses
- Workshops on evidence-based information seeking
- Online tutorials
- Quick turnaround reference for all CAC professionals
- Online chat and email services
- Monitor and respond to child abuse listserv requests
CALiO™ Collections Initiative

• Spread of the CAC model globally
• Increase in availability of open access resources
• Advances in relevant information technologies
• A digital library for non-CAC child abuse professionals
Reconceptualizing Repositories

• CALiO™ Collections: An open access repository
• Reconceptualizing the repository as a working library
• Centralizing and simplifying open access searching
• Building collections of records, not documents
• Linking to rather than hosting resources
• A digital library on a budget
• Repository hosted by dSpace Direct
• Search extended from CAC CALiO™ – EBSCO EDS
Growth of CALiO™ Collections
CALiO™ Collections Client Sessions by Month

More than 22,000 unique visitors over the past 18 months
More than 1,500 information seeking sessions per month in the past year
Conclusions and the Future of CALiO™

- CALiO™ as a model for field professionals
- Translating research into practice
- Lifelong learning and evidence-based practice
- Reconceptualizing repositories as working collections
- Evaluation research as a guide to future development
- Becoming a space for interactive information sharing
- The global battle against child abuse and trafficking
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